Privacy statement ISM

Introduction

At ISM we take your privacy very seriously and will process and use information about you (the subject) in a secure manner. In this Privacy Statement we explain which data we process and for which purpose we do so. In addition, in this Privacy Statement you can read about your rights regarding our processing of your personal data. We encourage you to read this Privacy Statement carefully. For questions you can always contact frank@molenaars.eu.

Who is ISM?

ISM is the Association International Sufi Movement. Our statutory registration is in Geneva, Switzerland and we have an office at the address Bloemhof 121, 1403 LB BUSSUM (Gooise Meren), The Netherlands

ISM is the responsible party with regard to the processing of your personal data by ISM.

How ISM uses your data?

Below you will find an overview of the purposes for which ISM processes personal data about you. For each specific purpose that ISM uses data, it is stated which particular data ISM uses for that purpose, what the legal basis for processing these data is, and for how long the data are retained by ISM. To keep things distinct, we have grouped everything by type of data stream.

Services, customer management and financial administration

Purpose: Financial administration

Data: Company name, Bank information (Name of the bank/IBAN/BIC)

Legal basis: Legal obligation

Retention period: As longs as is necessary for this purpose

Purpose: Handling complaints

Data: Name and address details, E-mail address, Telephone number,
Content of the complaint

Legal basis: Execution of the agreement
Retention period: As longs as is necessary for this purpose

Purpose: Providing the service itself
Data: Name and address details, E-mail address, Dossier data, Financial data, Data required to deliver the service, Data generated during the service
Legal basis: Execution of the agreement
Retention period: As longs as is necessary for this purpose

Purpose: CRM
Data: Name, User name, E-mail address, User ID, Phone number, Profile photo
Legal basis: Legitimate interest
The interest involved: Maintaining a membership administration
Retention period: As longs as is necessary for this purpose

Marketing
Purpose: Newsletter
Data: E-mail address
Legal basis: Unambiguous consent
Retention period: As longs as is necessary for this purpose
Security and fraud prevention

Purpose: Data security

Data: Password

Legal basis: Legitimate interest

The interest involved: Ensuring the privacy of the members

Retention period: As longs as is necessary for this purpose

How do we obtain your personal data?

ISM possesses data about you because you have provided those data to us.

What are your rights?

Under the European General Data Protection Regulation you have a number of rights with regard to your data and their processing:

Access

You can always view your own (personal) data and change them in your account if necessary. If you want to see the personal data that have been recorded about you at ISM, you can request access to them.

Alteration

If you wish to make changes to the personal data that you have seen as a result of a request for access and that you cannot change yourself in your account, you can submit a request for this at ISM. You can request that ISM modifies, corrects, supplements, deletes or blocks your data.

Limiting the processing

You also have the right, under certain conditions, to request ISM to limit the processing of your personal data.
Right of objection

If a certain form of processing takes place on the grounds of the "legitimate interest" of ISM or a third party, you have the right to object to that processing.

Data transfer

You have the right to obtain your personal data from ISM. ISM will provide these in a structured and current form, which can easily be opened in other common digital systems. This way you can transfer your data to another provider as well.

Revoke permission

In all cases in which the legal basis for the processing of particular data is your consent, you have the right to revoke that consent. This has no consequences for the past, but it does mean that we will no longer be allowed to process that data. It may be the case that ISM can no longer provide you with certain services as a result of this.

Reaction by ISM

A request can be sent to frank@molenaars.eu. ISM will comply with your request as soon as possible and in any case no later than one (1) month after ISM has received such a request. If ISM rejects your request, we will indicate in our reply why the request has been rejected.

Recipients of personal data

The data may be transferred to:

- Processing parties

It may be the case that ISM is obliged to provide your data to a third party, for example on the basis of a legal obligation.

Transfer to third countries or international organizations

For (for example) technical and operational reasons, it may be necessary for your (personal) data to be passed on to ISM affiliates outside the European Economic Area. Because the privacy protection regulations there may not offer the same protection as within the European Economic Area, ISM will use the Privacy Shield or the EU Model Clauses to protect your privacy as much as possible. If this is not possible, ISM will ask you for permission to pass on your (personal) data to
countries without an adequate level of protection. You can withdraw this permission at any time.

**Can this Privacy Statement be changed?**

This Privacy Statement can be changed. We therefore advise you to read the Privacy Statement regularly in order to be aware of any changes.

**What is the point of contact for complaints and questions?**

If you have any questions about this Privacy Statement and the way in which ISM uses your data, you can send an e-mail to frank@molenaars.eu. If you have a complaint about the way ISM processes your data, you can send an e-mail to frank@molenaars.eu as well. You can also always contact the competent national supervisor in the field of privacy protection. In the Netherlands this is the Dutch Data Protection Authority.